

# BUS RIDER PARENT INFORMATION

First time bus rider or did not mark “yes” during enrollment? Contact transportation to get started! Complete the form at [bixbyps.info/bussupport](http://bixbyps.info/bussupport)



Once you are signed up for bus transportation, find your child's bus route. There are two methods:

## 1. Download the Ride 360 App! (recommended)

- The app is free via [Google Play](https://play.google.com/store/apps/details?id=com.bixby.ride360) or [Apple Store](https://apps.apple.com/us/app/ride-360/id1444444444).
- Features include:
  - notifications of delay specific to your child's bus
  - routes and stops
  - real-time route updates

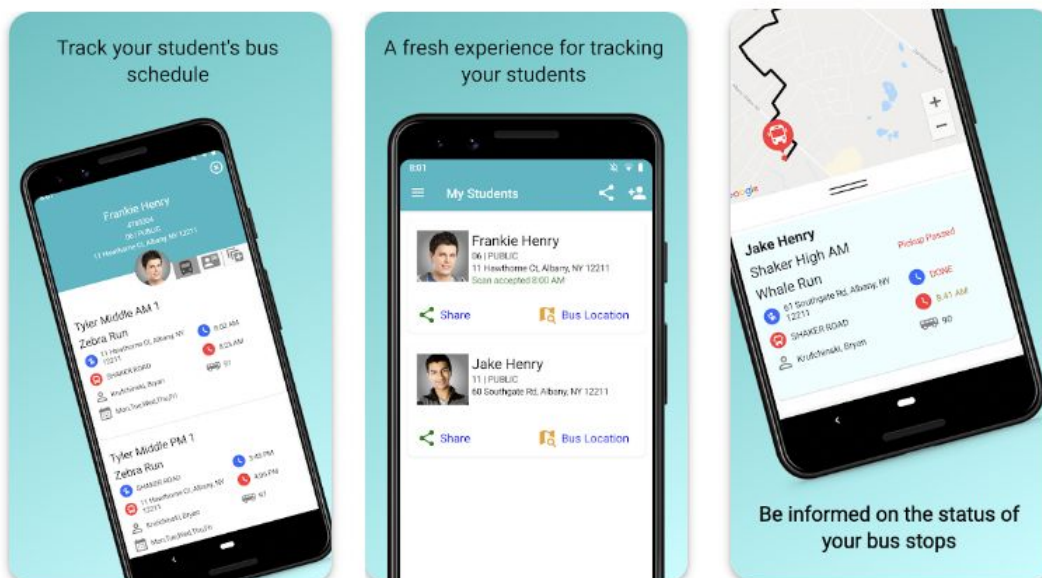


DOWNLOAD THE  
RIDE 360 APP:

iPhone:



Android:



## 2. Prefer not to have the app? Use the link.

- Visit [bixbyps.info/traversa](http://bixbyps.info/traversa).
- This will allow you to look up your child's route only!
- This will NOT opt you into bus delay notifications or real-time route tracking, **the Ride 360 app is required for those features.**

\*\*Emergency notifications (major issues, wrecks, etc.) will come through our regular channels via text to ensure all families receive them regardless of having the app. \*\*

# HAVING TROUBLE?



## Ride 360 App Instructions

[bixbyps.info/ride360](https://bixbyps.info/ride360)

Scan:



## Browser Instructions:

[bixbyps.info/findmyroute](https://bixbyps.info/findmyroute)

Scan:



## Need Assistance?

We're here to help! Contact us via our Transportation Support Form.

Click: [bixbyps.info/bussupport](https://bixbyps.info/bussupport)

Scan:



- I am NEW to riding the bus and need a route for the first time.
- Cannot log into the app?
- I'm in, but I don't have routing information.
- I'm in, I have routing information, but it is incorrect.
- I need to make a change to my address or other important information.
- I have general questions about BPS Transportation.

