

HIGHLAND COMMUNITY UNIT SCHOOL DISTRICT NO. 5

Serving the Communities of Alhambra, Grantfork, Highland, New Douglas, and Pierron

MICHAEL S. SUTTON
SUPERINTENDENT OF SCHOOLS



DEREK A. HACKE
ASSISTANT SUPERINTENDENT - INSTRUCTION
BRIAN L. ARTEBERRY
CHIEF SCHOOL BUSINESS OFFICIAL

Transportation Announcement

August 12, 2021

Good afternoon Highland CUSD No. 5,

We are excited to announce the opportunity to use FirstView®, a bus tracking and parent communications app for your smartphone or desktop. Parents and guardians can now track their student's school bus in real-time. Click [here](#) for FirstView® app introducing a new way to track your child's bus.

FirstView® provides more comprehensive features than any bus tracking app on the market, including:

- **Immediate Bus Information:** Parents can track their student's bus to get an estimated arrival time at the bus stop and can see when it arrives to and departs from school.
- **District Notifications:** Parents can opt in to receive messages regarding delays and issues.
 - **Example of Notifications:** "Traffic is causing route disruptions or delays."
- **Customizable Alerts:** Parents can set up custom alerts for when the bus is a chosen distance or number of minutes away.
- **Built-In Customer Support:** A dedicated FirstView® customer support team is available Monday through Friday via call or click.

Please note the transportation data is updated weekly, does not include extracurricular activities and does not update on early-release days.

Click [here](#) for the one-page directions for downloading and setting up the FirstView® app

Click [here](#) for FirstView® app Frequently Asked Questions

Click [here](#) for FirstView® step-by-step directions with screen shots

Click [here](#) for FirstView® introduction video

Click [here](#) for school code list to use with the FirstView® app (Required to complete set up in app)

* Please note if your student attends a school outside of the Highland School District boundaries please call Highland First Student at 618-654-3812 to request the out of district school code.