



Welcome to Dropping the Caregiver
Taxi and Teaching Your Student
Global Citizen Skills!

How It Works

1. Get Your Student's eStem Schools ID at the School Front Office and Make Sure It Has the Fall 2021 Semester Red Security Sticker Affixed to the Front of the ID Before Aug. 31, 2021
2. Have Your Student Present the ID to the METRO Bus Operator or METRO Connect Driver Upon Boarding
3. Mark Your Calendar for Getting Your Student's Security Sticker Updated at the School Front Office in January 2022 to the Winter/Spring/Summer Semester Sticker Color (update the sticker by Jan. 31, 2022)

Important Notes For Trip-Planning

METRO is still operating reduced service as part of its COVID-19 pandemic response. Several routes that existed before the pandemic are no longer in operation, permanently, including routes to Jacksonville, Sherwood and Maumelle.

Service alerts may be found at the top of rrmetro.org or within the Service Alerts submenu of the free METROtrack app. Check for active service alerts before each trip to see the latest transit service information.

Additional Key Information



The **federal mask mandate for public transportation** - including planes, buses, streetcars, etc. - is in place until **Sept. 13**, and it's possible it could be extended or METRO could reinstate its own face mask requirement. Students will not be allowed to ride without wearing a face mask deemed effective by the CDC.



Students are expected to follow **METRO's Code of Conduct**, which can be found under the Rider Info/Rider Information section of rrmetro.org. Failure to follow the Code of Conduct could result in suspension from the transit system.



Please visit **rrmetro.org/metro-transit-101/** for more information on planning trips and using real-time arrival technology to learn exactly when your student's bus will arrive at a specific stop.



METRO is planning on launching **additional microtransit zones this fall**; follow @rrmetro on Facebook and Twitter and sign up for the free newsletter at the bottom of rrmetro.org to stay abreast of METRO news.

Still Need Help?

Contact **METRO Customer Service** Monday-Friday,
7:30 a.m.-4:30 p.m. at 501-375-6717 Menu Option No. 2.