



UPDATES TO INFINITE CAMPUS PARENT PAYMENT PORTAL EFFECTIVE JUNE 29, 2021

Effective June 29, 2021 there will be a new credit card payment processor for all online payment functions in the Infinite Campus Parent Portal. This change will eliminate current payment methods set up in Campus for your credit card or eCheck accounts. Current payment methods are removed to protect your security and protect the confidentiality of your data during the conversion.

Beginning June 29, 2021, parents and guardians will need to access the Infinite Campus Parent Payment Portal to set-up and add their preferred payment methods. Augusta County Public Schools will continue to accept eCheck (direct payment withdrawal from a checking or savings account), VISA, MasterCard, and Discover card payments.

If you need assistance with adding payment methods, visit the following website:

<https://kb.infinitecampus.com/help/payment-methods>

This change will also terminate any recurring payments, for example monthly Cafeteria meal payments. Once the new payment method is set-up by the parent or guardian those recurring payments may also be set-up.

If you need assistance with recurring payments, visit the following website:

<https://kb.infinitecampus.com/help/recurring-payments-portal>

Thank you for your patience and assistance during this process change. This change will improve financial reporting efficiency for the district and streamline support when needed.

If you need additional assistance setting up your payment methods or updating your recurring payments, contact your child's school.

For more help using **Campus Parent**, visit the following website:

<https://www.infinitecampus.com/audience/parents-students/help-center>