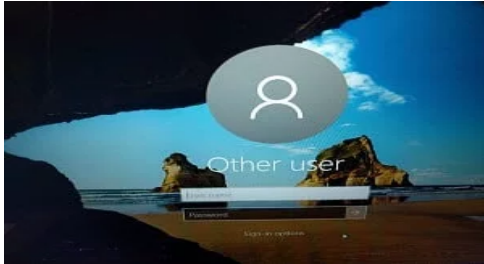


# Greenwood School Accounts

Notice that you have three different accounts to log on:  
School Network Sign In, State Network Login for TAC, and Google Account Sign In

## School Network



### Windows 10

**Usage:** Computer access for school campus.

**User Name:** jsmith  
(first initial+last name)

**Password:** must be at least 8 characters w/one uppercase and one number.

- Expires every 90 days
- Cannot be last three passwords

**Changing Password:** ctrl>alt>delete on your keyboard and select "Change A Password"

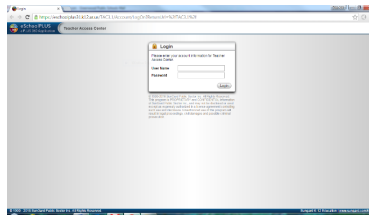
**Forgot Password:** send in a request by email to Tech Support at  
[support@greenwoodk12.com](mailto:support@greenwoodk12.com)

**Account Locked Out:** wait 15 minutes and it will unlock automatically or send in a request by email to Tech Support at  
[support@greenwoodk12.com](mailto:support@greenwoodk12.com)

### School Networks:

- **Wired-** greenwoodk12.local
- **Wireless-** radiusLink

## State Network



<https://tac23.esp.k12.ar.us>

**Usage:** Teacher grades/attendance accessible on school campus and for home use.

**User Name:** 6602jsmith  
(LEA#+first initial+last name)

**Password:** must be at least a 14 character passphrase w/one uppercase and one number. Cannot use special characters or three characters in a row of first name, last name, or ID for password

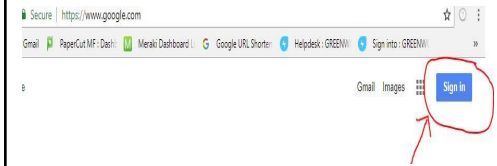
- Cannot be last six passwords
- Passwords will change twice a year, Jan and July. ADE District Security sends an email out on these dates with instructions

**Changing Password:** Go to  
<https://adam.ade.arkansas.gov> and sign in with your username and password. Select "Change My Password"

**Forgot Password:** Go to  
<https://adam.ade.arkansas.gov> and click "Forgot Password." Follow instructions to receive an email with a 6-digit code to enter.  
**Do not request more than one code.**

**Account Locked out:** send in a request by email to Tech Support at  
[support@greenwoodk12.com](mailto:support@greenwoodk12.com)

## Google Account



<https://www.google.com>

**Usage:** Gmail/Google Drive accessible on school campus and for home use.

**User Name:** jan.smith@greenwoodk12.com  
(greenwood school email address)

**Password:** must be at least 8 characters w/one uppercase and one number.

- Never expires
- You can also add a second layer of protection for your sign in with 2-Step Verification, which sends a single-use code to your phone for you to enter when you sign in.

**Changing Password:** go to your google account>sign in and security>signing in to google>password

**Forgot Password:** send in a request by email to Tech Support at  
[support@greenwoodk12.com](mailto:support@greenwoodk12.com)

For any assistance with technology issues, please email Tech Support at  
[support@greenwoodk12.com](mailto:support@greenwoodk12.com)