

Virtual Learning Families,

Thanks for your patience this week as we navigate the Lincoln Learning platform. We are working through technical difficulties and have found solutions to many problems. Given the unforeseen technical difficulties thus far, we can not guarantee we won't encounter additional difficulties but we want you to know we are committed to addressing them as quickly as possible. We also have received questions regarding the lesson format and pacing, workload, and submission of work to TSAs. We are working to provide more information regarding the coursework and make any adjustments needed.

Technical Tips and Troubleshooting

- Log-ins - we hope that all students have successfully logged into the program. If you have not been able to log in, please follow the password reset instructions. If this does not work, please email creekonline@gocreek.org
- Recording - when using an iPad, the "Test Microphone" and "Start Recording" buttons on the Assess It activities don't work. Lincoln Learning is aware of the issues. You can still complete the assessment by following the directions in this [document](#).
- Videos - some of the videos in the lessons are missing/not working. Lincoln Learning is aware of this issue and is working to restore or replace the videos. The district will remove the affected activities until the videos are working.
- Guides not opening - when using an iPad, the PDF resources only open to a picture of the first page. Lincoln Learning is aware of this issue and is working to resolve it. You can access all of the resources by opening the appropriate PDF from this [document](#)
- Use of ipad - there have been some statements floating around about iPads needing to be replaced by chromebooks. After one full week of implementation, there hasn't been any item that hasn't been able to be addressed on the iPads. We will continue to monitor all help requests and work with the vendor to ensure our online students have what they need to be successful.

Lincoln Learning Coursework

Lincoln Learning/Pulse contains courses that are composed of learning activities called learning objects. A number of learning objects are presented together as

lessons. Learning objects are individual pages and activities that provide students with the content and practice they need to master for a course. Ten different types of learning objects exist within Lincoln Learning/Pulse courses. Please follow this link to learn more about the [learning objects](#).

The learning object that will be submitted to your child's TSA is Assess it which may include Mastery Assess it learning objects. These Assess it learning objects are not included in all courses and/or grade levels. The other learning objects are practice activities that do not need to be submitted for a grade. They are an opportunity for review, practice, and discussion with your child.

Each week's lessons will be released on Monday. Only the lessons assigned for that week will be accessible to the student. To stay on pace, your child will need to complete the lessons assigned to him/her that week.

Moving forward

For next week, we are assigning Lessons 1-5 for all students given that students and families accessed the Lincoln Learning program on different days therefore had differing amounts of time to complete lessons. The curriculum department is analyzing the Lincoln Learning curriculum to make modifications to the pace and content to prioritize the instructional materials and objectives being taught in the traditional classroom. In addition, we are determining other resources that may benefit and enhance the learning of our virtual students. We will provide additional information by the end of next week.

We sincerely appreciate your feedback and dedication to your child's education. We value your partnership in promoting the success of all students.