



## Lincoln Learning Login Tips and Troubleshooting

Some of our families have reached out about issues logging in to the Lincoln Learning (Pulse) platform. Listed below are some troubleshooting items that may help you resolve this issue. If it persists after you have tried the the steps below, and you have not already reached out for support, email [creekonline@gocreek.org](mailto:creekonline@gocreek.org)

Login at <https://pulse.ilsapps.org/>

### Troubleshooting Tips

1. Your student's username is only the first part of their email address. When logging in, only type the portion that is before @gocreek.org
2. The login will only accept a username that is typed in all lower case.
3. Do not try to copy/paste a username and/or password into the fields. This typically causes the login to be denied.
4. If needed, clear your browser's cache if the login page will not load properly.
5. Your student's district password is an animal number combination. It is the same password that they use to log in to their Chromebook and Google account.

Sign in with your username and password

Username  
jenny.student

Password  
•••••••

Sign in

### Lincoln Learning Login Credentials

Username: Student's BCS District Username

- The student's username is what appears prior to @gocreek.org in their district email address
- Username must be all lower case

Password: Student's BCS District Password

If you have tried all of these steps and are still unsuccessful, contact [creekonline@gocreek.org](mailto:creekonline@gocreek.org)

We will follow up to help you through the login process