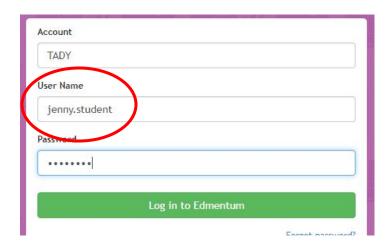# Edmentum Login Login Tips and Troubleshooting

Some of our families have reached out about issues logging in to the Edmentum platform. Listed below are some troubleshooting items that may help you resolve this issue. If it persists after you have tried the the steps below, and you have not already reached out for support, email creekonline@gocreek.org

Login at http://login.edmentum.com/

Troubleshooting Tips

1. Your student's username is only the first part of their email address. When logging in, only type the portion that is before @gocreek.org

2. Your student's district password is an animal number combination. It is the same password that they use to log in to their Chromebook and Google account.

3. Do not try to copy/paste a username and/or password into the fields. This can cause the login to be denied.

Edmentum Login Credentials

Account: **TADY**

Username: **Student's BCS District Username**

Password: **Student's BCS District Password**

If you have tried all of these steps and are still unsuccessful, contact creekonline@gocreek.org

We will follow up to help you through the login process