

**SmartFind Express** 

### Login to SmartFind Express

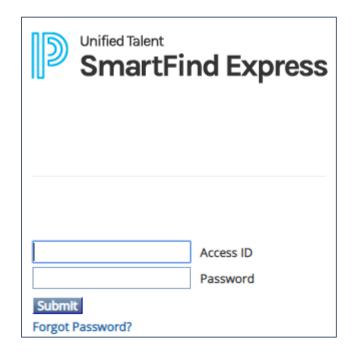
### Link to access site:

https://martincounty.sfe.powerschool.com

By phone: 772-919-7075

Same phone # you call will call you

- You must first call this phone # to register.
  - Your Access ID is your Employee ID w/o any leading zeros.
  - Your pin # is your Employee ID. You will be asked to create a new pin # to use in the future.
- After registering you may login to the website. You will be required to create a password. Password requirements will be listed on the screen.
- Validate your email address once you're logged in.
- Pin will still be used to login to the IVR (phone)



# Expired/Reset password

- Passwords are valid for 90 days
- You will be prompted when logging in to change your password
- Email is sent to you notifying you to change your password starting 10 days before expiration until the last day
- After the password expires an email will not be sent and the profile will be labeled as expired
- You will be directed when logging in to change your password once the profile is flagged as expired
- The system will lock after too many unsuccessful login attempts.
- You have to unlock your own account using the Forgot Password? link





## Complete your profile

Profile ▼ Help ▼ Sign Out

Personal Information
My Acknowledged Notifications
Notification Preferences

Watch videos under the Help menu for helpful tips and how to use the system.

Enter an email address and your 11-digit callback number. You can update your password or pin # here

Profile	
Personal Information	
Name:	Status: Registered
Email: Current:	
New Email:	
Confirm Email:	
	Receive Absence Approval Emails
Password PIN (Phone Password)	
Current:	
New Password:	Min 8 char - min 1 A-Za-z,1 num or special
Confirm Password:	
Address:	
Contact Information	
Call Back Number: Do Not Call Until:	(hh:mm am)
Note: Enter a time that is up to 24 hours from now. If a time is not entered, you will be called during regular calling	
periods.	
☐ Block phone calls from SmartFind Express	

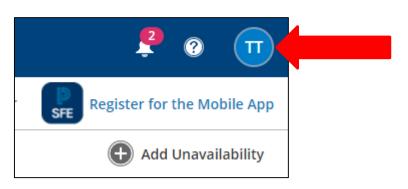




### Customize your schedule



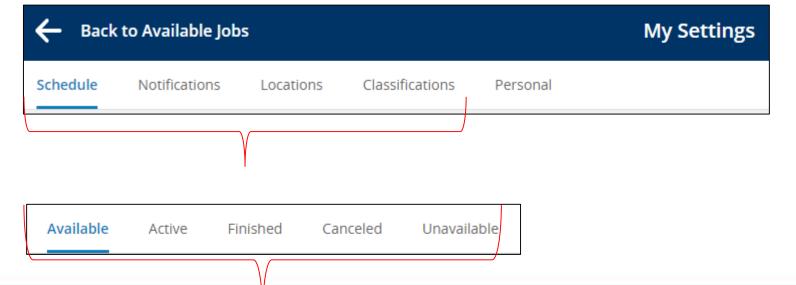
Specify your preferred locations and unavailable dates (system defaults that you are available to work at all locations and all school days).



#### **Unavailable Dates: Add Unavailability**

Click New to add.

Can click call for future assignments, i.e. you're on vacation but want to be called for future jobs



#### **Availability: Schedule>General**

Delete to remove days, or

Click New to enter times available and times the system won't call you.

#### **Locations: Schedule>Locations**

Click New to add/delete schools at which you want to work.

#### **Classifications:**

#### Schedule>Classifications

A classification indicates the type of teacher for whom you want to substitute, i.e. Math, First, Elem.

Click New to select classifications.

Must select and save one at a time.

### Helpful tips

- Can also sub for Paraprofessionals, Classroom Manager, and Computer Assistants
- Classification abbreviations:
  - M/J = middle school
  - SH = high school
  - E = elementary
  - ESE = exceptional student education (may be a more difficult level of class)
  - VE = same as ESE
  - Lang Art = English
- Preferred Subs: Schools can place a substitute on their preferred call list. The system will call the substitutes on this list before the subs on the general call list, and you can view the jobs on-line before the general subs.
  - Make contacts at the schools! Be a quality substitute!





### Viewing jobs on-line

- To view and select jobs: click on Available Jobs
- Enter a date range and click Search
- Jobs will only be visible for the locations, classifications, and availability you've selected.
- Subs on the general calling list see jobs after preferred subs.
- To view selected jobs: click on Review Assignments
- Can view as a list or a calendar





### System call times

- The system will start calling at 5:00 AM for jobs that are available today.
  - Press \* for system to wait up to 2 minutes.
    - Once ready to listen to job, press \* and enter access ID and pin.
  - Can accept job even if can't make it on time. Call school to let them know will be late.
- The system will call between 4PM-9PM for future jobs up to 30 days before the job starts.
- Check box on profile screen to block calls.
- Can Temporarily block calls up to 24 hours.





### Mobile App Setup

- Login to SmartFind Express
- Make sure your email address is entered into SFE.
- Click on the blue button in the top right corner called Send Mobile Registration Email.
- Receive email from sfesubsystem.com with our District Code.
- Download the app to your mobile device.
- Enter our District Code in the app. Only do this for initial registration.
- Use the same login credentials in the mobile app.
- Can view and accept jobs in the app.



### **Activity and Cancelling Jobs**

- Be committed to your assignments! Don't cancel!
  - Don't cancel a job at one school to pick up an assignment at the last minute at another school as this creates a hardship for the schools and does not give a good impression.
  - Schools can place you on a "Do Not Use" list for their school.
  - If you must cancel at the last minute due to illness or an emergency, give a courtesy call to the school secretary ASAP!
- New Policy beginning 2020-2021 SY
  - You must work at least <u>one day a month</u>, except August and December
  - This rule may be modified or suspended during emergency situations.
  - Contact Janine McColley with questions.

## Work Schedule/Registration

- Will not be clocking into work
- You will be paid by the half day or full day of work.
- Keep track of your time worked and verify it against what is entered into SFE.
- If there is an issue with your time worked, contact the school site that doesn't have your time in SFE.



### Contact Info

For assistance with SmartFind Express, contact:

Carole Gray, HR Technician

Phone: 772-219-1200 ext. 30218 Email: grayc@martinschools.org

For assistance with logging into the District's computer, contact:

Help Desk

Phone: 772-219-1200 ext. 30359

For all other questions, contact:

Janine McColley, HR Specialist

Phone: 772-219-1200, ext. 30246 Email: mccollj@martinschools.org