

Online, on the phone, or in person

Online



BCBSRI.com is at your service 24 hours a day.

Sign in to:

- Find a doctor or other healthcare provider.
- See your benefits and claims.
- Send a secure message to our Customer Service Department (response within one business day).
- Use all the added programs and services you get with your BCBSRI membership.

Stay up-to-date on your health plan!

Go to **BCBSRI.com/together** for the latest news and information from BCBSRI.

On the phone

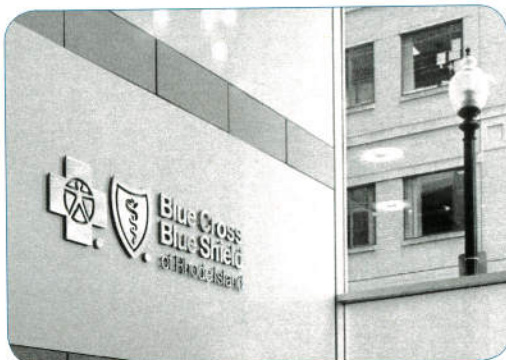


Customer service representatives can answer your questions about benefits, claims, and other topics related to your health plan.

	Within Rhode Island	Outside Rhode Island
<b>BlueCHIP Coordinated Health Plan</b>	(401) 274-3500	1-800-564-0888
<b>All other BCBSRI Plans</b>	(401) 459-5000	1-800-639-2227
<b>Telecommunications Device for the Deaf (TDD)</b>	1-888-252-5051	1-888-252-5051

**Customer service hours:** Monday through Friday, 8:00 a.m. to 8:00 p.m., Eastern Time.

In person



Visit us at our walk-in service center at **500 Exchange Street, Providence, Rhode Island, Monday through Friday, 8:15 a.m. to 4:30 p.m.** We are just a short walk from RIPTA bus lines at Kennedy Plaza, and we will validate parking at One Citizens Plaza (corner of Park Row West and Stillman).