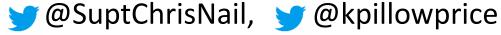


## Supportive School Practices to "Capture Kids Hearts"

#### **Presenters:**

Dr. Chris Nail

Dr. Kathy Pillow-Price









### Objectives

- Identify the roles school districts have in preventing and addressing trauma and secondary trauma
- Identify protective factors that can be implemented
- Discuss how Beebe School
   District is supporting students
   and teachers





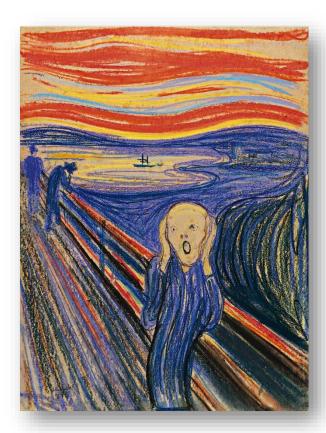








## Why are Schools Addressing Trauma?



- Trauma overwhelms the ability to cope.
- Trauma results in feelings of terror, helplessness, and powerlessness.
- Trauma interferes with sense of control, connection, and meaning.
- Chronic exposure to trauma that begins early in life can lead to immediate and long-term difficulties.



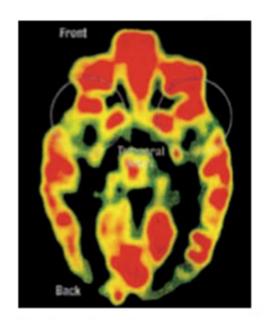
# ADVERSE CHILDHOOD EXPERIENCES (ACEs)

- 1 VERBAL ABUSE
- 2 PHYSICAL ABUSE
- 3 SEXUAL ABUSE
- 4 EMOTIONAL NEGLECT
- 5 PHYSICAL NEGLECT

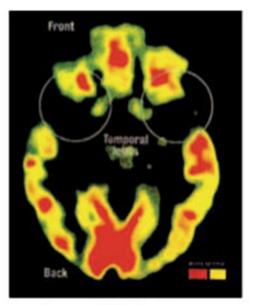
- 6 DIVORCE OR SEPARATION
- 7 PHYSICAL ABUSE OF A
- 8 ALCOHOL OR DRUG ABUSE BY A PARENT
- 9 MENTAL ILLNESS OF A
- 10 INCARCERATION OF PARENT



#### Comparison of the Developing Brain



Healthy Development



Development Affected by Environmental Stress

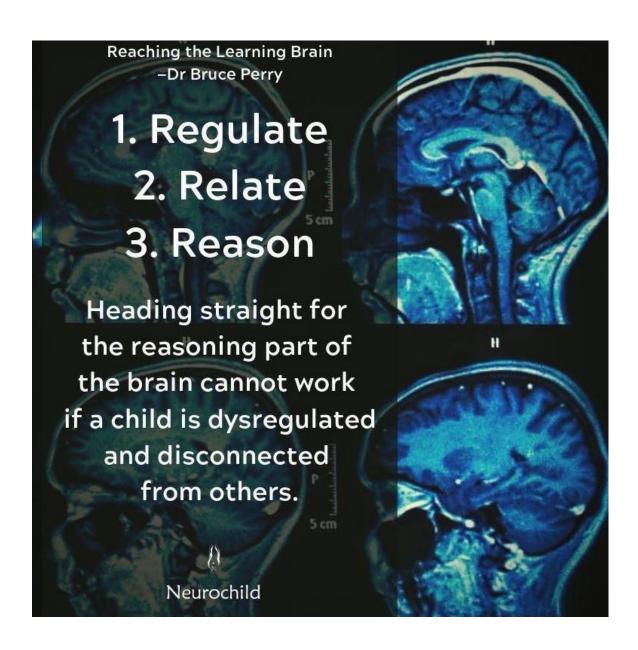
Source: Dr. H. T. Chugani, Newsweek, Spring/Summer 1997 Special Edition: "Your Child: From Birth to Three," pp 30-31.



### Impact on School Functioning



- Difficulty paying attention and learning.
- Trouble building relationships with teachers and peers.
- More time out of class.
- Increased risk of failing, poor test scores.
- More likely to be suspended or expelled.
- Higher rates of referral to special education.







#### How Should Schools Respond?

- 1 Supporting Staff Development
- 2 Creating a Safe and Supportive Environment
- 3 Assessing Needs and Providing Services
- 4 Building Skills
- 5 Collaborating with Students and Families
- 6 Adapting Policies and Procedures





## **Burnout and Compassion Fatigue**



| Burnout                             | Compassion Fatigue/Secondary Trauma     |
|-------------------------------------|---|
| Work dissatisfaction                | Life dissatisfaction                    |
| Evident at work                     | Evident at work and home                |
| Feels under pressure                | Feels out of control                    |
| Lack of motivation or energy        | Post traumatic stress disorder symptoms |
| Needs time off from work or new job | Treatment                               |



### Some Signs of Compassion Fatigue

Fatigue or illness

Cynicism

**Irritability** 

Reduced productivity

Feelings of hopelessness, anger, despair, or sadness

**Anxiety** 

Feelings of re-experiencing an event

Nightmares

Avoidance of people or activities

Persistent anger and sadness



#### **Protective Factors That Help**

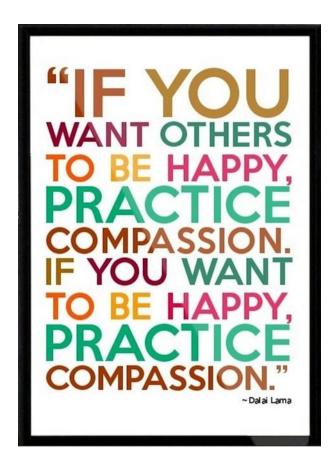
## **Environmental Conditions for Health and Growth**

- 1. Safety
- 2. Belonging
- 3. Consistency/Predictability
- 4. Opportunity
- 5. Acceptance/Love
- 6. Hope





#### Compassion Satisfaction



- ☐ Defined as the pleasure and satisfaction or the **positive feelings** derived from working in helping, care giving systems
- □ People have identified personal growth, spiritual connection, hope and respect for human resiliency as positive outcomes of their work.

# The Professional Quality of Life Scale (ProQOL)

- Free 30 item self report measure of the positive and negative aspects of caring
- The ProQOL measures Compassion Satisfaction and Compassion Fatigue
- The ProQOL is easy to use and score
- It can be given individually or in groups
- It can be taken online or there is a printable version

#### Professional Quality of Life Scale (ProQOL)

Compassion Satisfaction and Compassion Fatigue (ProQOL) Version 5 (2009)

When you [help] people you have direct contact with their lives. As you may have found, your compassion for those you [help] can affect you in positive and negative ways. Below are some-questions about your experiences, both positive and negative, as a [helper]. Consider each of the following questions about you and your current work situation. Select the number that honestly reflects how frequently you experienced these things in the last 30 days.

| I=Nev |                        | 2=Rarely                                | 3=Sometimes  | 4=Often              | 5=Very Often        |
|-------|------------------------|---|--|----------------------|---------------------|
| 1.    | I am hap               | ODV.                                    |  |                      |                     |
| - 2   | I am pre               | occupied with mo                        | re than one person I Thelt   | 1                    |                     |
| - 3   | I get sat              | isfaction from bein                     | g able to [help] people  | 3.                   |                     |
| - 4   | I feel co              | nnected to others                       | gable to [nep] people.   |                      |                     |
| - 5   | l iump o               | r am startled by u                      | nexpected sounds   |                      |                     |
| - 6.  | I feel inv             | rigorated after wor                     | king with those I [help]   |                      |                     |
| 7.    | I find it              | difficult to separate                   | my personal life from m  | y life as a Thelperi | ī.                  |
| 8.    | I am not<br>a persor   | t as productive at v                    | re than one person I [help] g able to [help] people.  nexpected sounds.  rking with those I [help].  e my personal life from my work because I am losing a life from edge.  The arm of the from edge about I is a life from edge a | sleep over traum     | atic experiences of |
| 9.    | I think t              | hat I might have be                     | en affected by the trauma  | atic stress of tho   | se I [help].        |
| 10.   | I feel tra             | pped by my job as                       | a [helper].  |                      |                     |
| 11.   | Because                | e of my [helping], I                    | have felt "on edge" about  | various things.      |                     |
| 12.   | I like my              | work as a [helper]                      | l.   |                      |                     |
| 13.   | I feel de              | pressed because of                      | f the traumatic experience   | es of the people     | I [help].           |
| 14.   | I feel as              | though I am exper                       | iencing the trauma of son  | neone I have [hel    | ped].               |
| 15.   | I have b               | eliefs that sustain n                   | ne.  |                      |                     |
| 16.   | I am ple               | ased with how I an                      | n able to keep up with [he   | elping] technique    | and protocols.      |
| 17.   | I am the               | person I always w                       | anted to be.   |                      |                     |
| 18.   | My wor                 | k makes me feel sa                      | tisfied.   |                      |                     |
| 19.   | I feel wo              | orn out because of                      | my work as a [helper].   |                      |                     |
| 20.   | I have h               | appy thoughts and                       | feelings about those I [he   | [p] and how I cou    | uld help them.      |
| 21.   | I feel ov              | erwhelmed becaus                        | e my case [work] load se   | ems endless.         |                     |
| 22.   | I believe              | I can make a differ                     | rence through my work.   |                      |                     |
| 23.   | I avoid of<br>of the p | ertain activities or<br>eople I [help]. | situations because they r  | remind me of frig    | htening experience  |
| 24.   | I am pro               | oud of what I can d                     | to to [help].  I have intrusive, frighteni e system. "success" as a [helper]. ts of my work with traun do this work.   |                      |                     |
| 25.   | As a res               | ult of my [helping].                    | I have intrusive, frighteni  | ng thoughts.         |                     |
| 26.   | I feel "be             | ogged down" by th                       | e system.  |                      |                     |
| 27.   | I have th              | noughts that I am a                     | "success" as a [helper].   |                      |                     |
| 28.   | I can't re             | ecall important par                     | ts of my work with traun   | na victims.          |                     |
| 29.   | I am a v               | ery caring person.                      |  |                      |                     |
| 30.   | I am hap               | py that I chose to                      | do this work.  |                      |                     |

® B. Hudnall Stamm, 2009. Professional Quality of Life: Compossion Sotisfaction and Fatigue Version 5 (ProQOL). /www.isu.edu'~bhstamm or www.proqol.org. This test may be freely copied as long as (a) author is credited, (b) no changes are made, and (c) it is not sold.







#### Student Emotional Trauma Reduction

- Provide students with a safe, positive environment in which to learn every day.
- Be Consistent.
- Ensure their basic needs are met.
- · Show them we care.



## What Empties Students' Buckets









- Social Media
- Culture of Comparison
- Everything is public
- Pressure to perform well
- Lack of support from home



## Filling Students' Buckets





- Ensure every student is loved.
  - Affirmations
  - Good Things
  - Student spotlights (district and building level)
  - Mentor program for struggling students
- Give students a voice.
  - Student surveys sent out at building level twice per year.





## **Avoiding Compassion Fatigue in Teachers**

- Create a Safe, Positive Environment for Staff
- Provide support for stress reduction
  - Culture-Building Activities
  - Celebrations
  - Public Affirmations

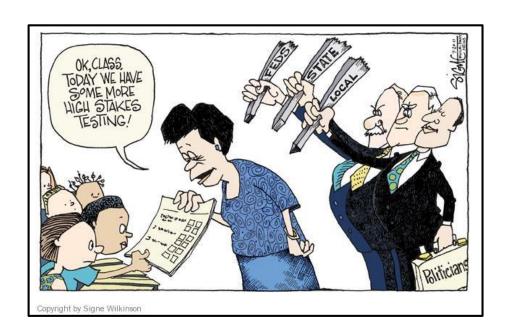


#### What Empties Teachers' Buckets





- Evaluation based on high stakes test scores
- Administrators often add to their plate without taking anything away.
- Don't feel as if they have a voice.



## Filling Teachers' Buckets





- Any time we add to teachers' responsibilities, we try to take something away.
- New Teacher Orientation program
- Teacher Advisory Committee meets once per quarter.
  - 3 C's Concern, Complaint, Compliment
  - Focus topic

- Give teachers a voice through surveys-
  - Culture Survey twice per year
  - PD Survey
  - Needs Assessment Survey
  - Administrators are responsive to their needs.
- 3 Yearly Social Events
  - Pep Rally
  - Christmas Party
  - End of Year Celebration

### Capturing Kids' Hearts at Beebe Schools



- Improved Student Teacher, Teacher Teacher, and Student -Student Interactions
- Fall Culture Survey Results: 75 out of 189 responses mentioned Capturing Kids' Hearts as having a positive impact.
- Key components:
  - Social Contracts
  - Affirmations
  - School and District Wide Consistency











- Positive Culture Survey Feedback
- Improved relationships

#### Cons:

- Expensive (To date, we have invested approximately \$170,000 into the program.)
- Training is intensive.



#### Data Report



- Discipline -
  - Discipline referrals at Beebe Jr. High have decreased from 251 to 177
    compared to this time last year.
- District-wide attendance improvement -

| Schools               | First Quarter 2018-19<br>Absences<br>(Total Days) | First Quarter 2018-19<br>Attendance Rate | First Quarter 2019-20<br>Absences<br>(Total Days) | First Quarter 2019-20<br>Attendance Rate |
|-----------------------|---|--|---|--|
| Beebe Early Childhood | 1,139   | 94.42%                                   | 865   | 95.85%                                   |
| Beebe Elementary      | 1,573   | 94.74%                                   | 1,149   | 96.08%                                   |
| Beebe Middle          | 580   | 97.3%                                    | 934   | 95.87%                                   |
| Beebe Junior High     | 1,074   | 94.73%                                   | 974   | 95.34%                                   |
| Beebe High School     | 2,378   | 93.96%                                   | 1,969   | 95.14%                                   |
| District              | 6,744   | 94.87%                                   | 5,891   | 95.59%                                   |

## **Combating Bullying**



- Act 1029 (House Bill 1933)
  - All School Board Members must receive training one (1) time while on the board for student discipline and bullying.
  - Two (2) hours of PD training in the rotation
  - ADE will provide Conflict Resolution and Definition of "Bullying."
  - Includes Cyberbullying
  - Must be investigated promptly
  - Supt. has to report to the board on a yearly basis.
    - How many incidents
    - What were the consequences?



## Combating Bullying - Our Procedure



- If an incident is reported, then an investigation has to happen immediately -
  - All school employees are mandated reporters.
- After the investigation, the principal or his/her designee will contact the parents of the victim if the claim is substantiated.
- The perpetrator will be disciplined according to the handbook, and the perpetrator's parents must be contacted.
- The incident will be documented into eSchool, and the incident must be entered into each building's designated Bullying Records Google Sheet.
- Administrators must report all incidents of bullying to our school safety officer.
- The Report to the Public in 2020-2021 will include all incidents and the consequences broken down by building.

#### Barbara Coloroso- "Pay Attention, Get Involved & Never, Ever Look Away"





# How do we keep everyone moving in the same direction?



- Board is included in school culture discussions.
- Weekly Parent Call Log
- Monthly Superintendent Report
  - Strategic Plan
  - Demographics
  - Relevant Data



## **Strategic Plan**



| Goals                                 | Actions   | Evaluations   |
|---------------------------------------|---|---|
| 1. PreK - 12 Grade System Alignment   | Content teams continue the development of Year at a Glance (YAAG) documents. Teams will submit plans at beginning of each unit. Curriculum maps for all grades will be posted so all teachers have access.  | Classroom observations will show consistency in instructional materials.        |
| 2. Meet Individual<br>Student's Needs | BHS will use Edgenuity for an online intervention program. It aligns with NWEA Map test and will assist students in math, ELA, and science. All administrators have met to analyze recent Aspire data and noted areas of strength and weaknesses. | NWEA student reports will be used to determine intervention needs for students. |
| 3. Engage Parents                     | HS Parent Meetings were held during Open House to inform parents of school procedures and handbook changes.   | Parent sign-in sheets.  |

### **Demographics**



| District LEA's           | August 2019<br>Enrollment | August 2018<br>Enrollment | +/- from this<br>time last year | % Free &<br>Reduced<br>Lunch | % of Students with Disability |
|--------------------------|---------------------------|---------------------------|---------------------------------|------------------------------|-------------------------------|
| Beebe Pre-K              | 110                       | 110                       | Same                            | 40                           | TBD                           |
| Beebe Early<br>Childhood | 516                       | 500                       | +16                             | 36.87                        | 8.1%                          |
| Beebe<br>Elementary      | 708                       | 727                       | -19                             | 33.15                        | 16%                           |
| Beebe Middle             | 523                       | 525                       | -2                              | 29.39                        | 15.5%                         |
| Beebe Junior<br>High     | 517                       | 499                       | +18                             | 30.69                        | 16.2%                         |
| Beebe High               | 1000                      | 988                       | +12                             | 25.73                        | 13.9%                         |
| OASIS, CUBS,<br>& DREAM  | 61                        | 42                        | +19                             | NA                           | NA                            |
| District                 | 3392                      | 3391                      | +1                              | 30.51%                       | 13.6%                         |



#### **Contact Information**

chris.nail@badger.k12.ar.us

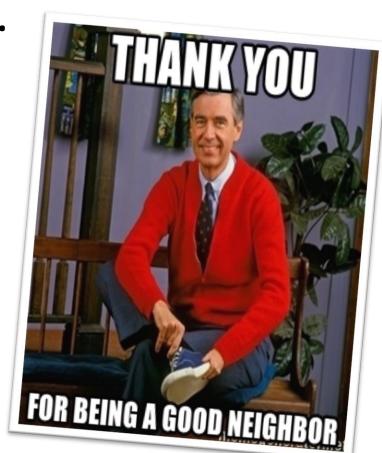
jessica.prothro@badger.k12.ar.us



It's so good to be in your neighborhood.....

Do you have any questions for us? Is anyone willing to share what you are taking away from this session?

- What stands out for you?
- What will you remember?
- What will you do differently?

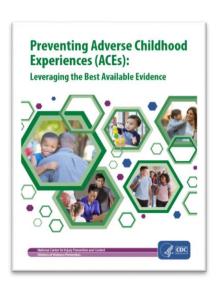


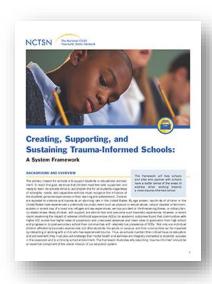
#### Resources



#### **Search Terms:**

Trauma Informed Schools
Trauma Sensitive Schools
Ohio Trauma Informed Schools
Compassion Fatigue





Center on the Developing Child 📅 HARVARD UNIVERSITY

https://developingchild.harvard.edu



www.edweek.org



# Than Kou!

Thank you for allowing us to be here today.

I hope you feel you have some "new" tools to help you out.

