



## Massachusetts Department of Elementary and Secondary Education

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75 Pleasant St, Malden, Massachusetts 02148-4906

Telephone: (781) 338-3700  
TTY: N.E.T. Relay 1-800-439-2370

April 12, 2021

Angela Dinisco  
10 Pilgrim Lane  
Medfield, MA 02052

Re: PRS 4830  
Group Name: Dale Street School Students  
**Closure Letter**

Dear Angela Dinisco:

This letter is to confirm your communication with the Massachusetts Department of Elementary and Secondary Education (Department) on April 9, 2021 via telephone. It is our understanding that the complaint that you filed with the Department on behalf of the above referenced student group regarding the Medfield Public Schools (District) on December 15, 2020 has been resolved.

The Department will not investigate this matter further because:

*You have confirmed that the "matter has resolved itself"; and you wish to withdraw your complaint at this time.*

Therefore, as of this date, this complaint is considered closed and the Department will not take any further action. You may contact the Department again should you require assistance.

Should this summary of information be inaccurate in some way, you should contact me via email at [stacey.m.hayes@mass.gov](mailto:stacey.m.hayes@mass.gov).

Sincerely,

*Stacey Hayes*

Stacey Hayes, PRS Specialist  
Problem Resolution System Office

Cc: Jeffrey J. Marsden, Superintendent, Medfield Public Schools  
Stephen Grenham, Principal, Dale Street School



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April 12, 2021

Susannah Sullivan  
24 Lowell Mason Road  
Medfield, MA 02052

Re: PRS 4827  
Group Name: School-wide  
**Closure Letter**

Dear Susannah Sullivan:

This letter is to confirm your communication with the Massachusetts Department of Elementary and Secondary Education (Department) on April 9, 2021 via telephone. It is our understanding that the complaint that you filed with the Department on behalf of the above referenced student group regarding the Medfield Public Schools (District) on December 15, 2020 has been resolved.

The Department will not investigate this matter further because:

*You have confirmed that the "students are back in school now"; and you wish to withdraw your complaint at this time.*

Therefore, as of this date, this complaint is considered closed and the Department will not take any further action. You may contact the Department again should you require assistance.

Should this summary of information be inaccurate in some way, you should contact me via email at [stacey.m.hayes@mass.gov](mailto:stacey.m.hayes@mass.gov).

Sincerely,

*Stacey Hayes*

Stacey Hayes, PRS Specialist  
Problem Resolution System Office

Cc: Jeffrey J. Marsden, Superintendent, Medfield Public Schools



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April 9, 2021

Kathleen Mahan  
25 Hearthstone Drive  
Medfield, MA 02052

Re: PRS 4795  
Group Name: Ralph Wheelock School  
**Closure Letter**

Dear Kathleen Mahan:

This letter is to confirm your communication with the Massachusetts Department of Elementary and Secondary Education (Department) on April 9, 2021 via telephone. It is our understanding that the complaint that you filed with the Department on behalf of the above referenced student regarding the Medfield Public Schools (District) on December 10, 2020 has been resolved.

The Department will not investigate this matter further because:

*You have confirmed that the students have returned to in-person learning and "things are much better on Zoom"; and you wish to withdraw your complaint at this time.*

Therefore, as of this date, this complaint is considered closed and the Department will not take any further action. You may contact the Department again should you require assistance.

Should this summary of information be inaccurate in some way, you should contact me via email at [stacey.m.hayes@mass.gov](mailto:stacey.m.hayes@mass.gov).

Sincerely,

*Stacey Hayes*

Stacey Hayes, PRS Specialist  
Problem Resolution System Office

Cc: Jeffrey J. Marsden, Superintendent, Medfield Public Schools  
Holli Caulfield, Principal, Ralph Wheelock School, Medfield Public Schools



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April 9, 2021

Cheryl Crosby  
44 Miller Street  
Medfield, MA 02052

Re: PRS 4791  
Group Name: Dale Street School Students  
**Closure Letter**

Dear Cheryl Crosby:

This letter is to confirm your communication with the Massachusetts Department of Elementary and Secondary Education (Department) on April 9, 2021 via telephone. It is our understanding that the complaint that you filed with the Department on behalf of the above referenced student regarding the Medfield Public Schools (District) on December 8, 2020 has been resolved.

The Department will not investigate this matter further because:

*You have confirmed that the students have returned to in-person learning; and you wish to withdraw your complaint at this time.*

Therefore, as of this date, this complaint is considered closed and the Department will not take any further action. You may contact the Department again should you require assistance.

Should this summary of information be inaccurate in some way, you should contact me via email at [stacey.m.hayes@mass.gov](mailto:stacey.m.hayes@mass.gov).

Sincerely,

*Stacey Hayes*

Stacey Hayes, PRS Specialist  
Problem Resolution System Office

Cc: Jeffrey J. Marsden, Superintendent, Medfield Public Schools  
Stephen Grenham, Principal, Dale Street School





Andrea Moores &lt;amoores@email.medfield.net&gt;

**Fwd: FW: PRS4797 Medfield**

1 message

Jeff Marsden <Jmarsden@email.medfield.net>  
To: Andrea Moores <amoores@email.medfield.net>

Mon, Apr 12, 2021 at 8:50 AM

----- Forwarded message -----

From: **Hayes, Stacey M (DOE)** <[stacey.m.hayes@state.ma.us](mailto:stacey.m.hayes@state.ma.us)>  
Date: Fri, Apr 9, 2021 at 5:11 PM  
Subject: FW: PRS4797 Medfield  
To: Jeff Marsden <[Jmarsden@email.medfield.net](mailto:Jmarsden@email.medfield.net)>

For your records, please see email below to Complainant, Superintendent Marsden. Thank you.

**Stacey M. Hayes, J.D.** | *she/her/hers* ([what's this?](#))

Educational Specialist

Problem Resolution System Office

Massachusetts Department of Elementary and Secondary Education

W 781-338-3716 | F 781-338-3710

[stacey.m.hayes@mass.gov](mailto:stacey.m.hayes@mass.gov)

Click here: [COVID-19 School Resources](#)



From: Hayes, Stacey M. (DESE)  
Sent: Friday, April 9, 2021 5:05 PM  
To: [jvsstein@yahoo.com](mailto:jvsstein@yahoo.com)  
Subject: PRS4797 Medfield  
Importance: High

Good day Julie Baker,

I am following up in the PRS4797 complaint you filed on December 10, 2020.

The above-referenced PRS complaint is being closed as the complaint involves the same concerns raised in the PRS4794 complaint you filed on December 10, 2020.

Feel free to contact me if you have any questions or concerns regarding the above. Thank you.

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Sincerely,

**Stacey M. Hayes, J.D.** | *she/her/hers* (what's this?)

Educational Specialist

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[stacey.m.hayes@mass.gov](mailto:stacey.m.hayes@mass.gov)

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**Problem Resolution System Office**

**Massachusetts Department of Elementary and  
Secondary Education**

75 Pleasant Street, Malden, MA 02148

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Jeffrey J. Marsden, Ed.D  
Superintendent  
Medfield Public Schools  
508-359-2302  
Follow me on Twitter @JeffreyJMarsden and @DaleStProject  
#medfieldps #medfieldpln

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