



Letter ID: 717073

March 18, 2021

**An Important Notice of a  
Planned Electric Service  
Interruption in Your Area**

000466

NEW HOPE ELEMENTARY SCHOOL DISTRICT  
ACCOUNTS PAYABLE  
PO BOX 238  
THORNTON, CA, 95686-0238

03-23-21A09:51 RCVD

Dear Valued Customer,

PG&E will be temporarily interrupting your electric service in order to perform the following critical and essential safety and maintenance work in your area:

**Replace Electric Power Pole**

The planned electric service interruption affects the following vicinity or property address:

**26675 SACRAMENTO BLVD  
THORNTON, CA, 95686  
Meter#: 1004561497**

Although we will do our best to minimize the length of the service interruption, please be prepared to be without electric service on the following date(s) and **estimated timeframe(s)**:

 **Wednesday, March 31, 2021 from 7:00 AM to 5:00 PM**

We will make every effort to complete the work as scheduled, however, unsafe weather conditions or an unforeseen emergency may force us to cancel the work on the scheduled day. In such a case, we may be unable to notify you in advance of the cancellation.

We greatly appreciate your understanding and cooperation, particularly during the current statewide stay at home order in place for our communities. PG&E will continue performing electric work consistent with the state's priorities for essential services and for the safety of our customers and communities. For outage questions, please contact the number below. For general questions about PG&E service, call our customer service center at 1-800-743-5000.

MARY- STOCKTON AREA  
Planned Outage Coordinator  
(209) 942-1615

**Para ayuda en español por favor llame al 1-800-660-6789**

Understand why PG&E needs to temporarily interrupt power to perform maintenance on the electric system. Learn more about Planned Outages at [www.pge.com/plannedoutages](http://www.pge.com/plannedoutages).

It is important to note the following:

- **Landlords or property owner with tenant(s):** If any tenant receives electric service through a common meter and the PG&E bill is in your name, it is your responsibility to notify the tenant(s).
- **Homeowner's Association or property management company:** Please do not distribute this notice to association members or tenants. This notice is to alert you of the planned outage that will impact one or more of your meters. All affected PG&E customers living in the vicinity of this planned outage will receive a separate notice.
- **Customers:** Cancellation of work at the last minute without notice to you can occur. This would occur due to unsafe weather conditions or an unforeseen emergency. In such event, a new notice will be provided to you at a later date.

**GENERATOR NOTICE:** Unless installed by a licensed electrician, standby or portable generators should not be connected to your electric service panel. This is to ensure that electricity from your generator does not accidentally "backfeed" to energize PG&E's power lines and injure utility employees. For more information, call us or visit [www.pge.com/generator](http://www.pge.com/generator).

**FAILURE TO INSTALL A STANDBY GENERATOR SAFELY AND PROPERLY COULD ENDANGER UTILITY EMPLOYEES, THE PUBLIC, YOU AND YOUR PROPERTY.**

Here are a few recommendations to help minimize any inconvenience to you during an electric service interruption:

- If you rely on **life support devices** you may want to consider the following:
  - Install an Uninterruptible Power Supply on the necessary life support equipment.
  - Obtain small portable oxygen tanks as back-up.
  - Find alternate shelter at a location not affected by the outage.
- **Water:** If your **water supply** is provided from a pump, you will likely be without water during the duration of the outage. You may want to have bottled water available.
- **Computers** and other **electronic equipment** are particularly sensitive to electric power outages. We recommend unplugging this equipment before the outage period. You should also consider installing a surge protector on sensitive equipment.
- **Cordless phones** will not operate during an electric power outage.
- **Automatic garage doors** require electricity. It is recommended you remove your vehicle prior to the outage.
- **Security systems, clocks, irrigation timers,** and similar equipment will likely require resetting after the outage is completed.
- Have on hand battery-powered **flashlights** with fresh batteries.
- **Food Safety:** During any outage, keep the doors of your refrigerator and freezer closed to help keep food fresh. The U.S. Department of Agriculture states that your freezer should keep food frozen for at least 24 hours, and that refrigerated food should stay safe for up to four hours. If the outage is expected to last longer, you should take additional measures now to prepare. This includes filling a few empty liter-size plastic bottles with water and freezing them, putting them into the refrigerator the day of the outage to keep food cool. As always, before you prepare or eat food that was refrigerated or frozen, check it carefully for signs of spoilage. More information can be found at [www.fsis.usda.gov](http://www.fsis.usda.gov).