

Wellness Program FAQs

Please Note: You should receive a phone or email confirmation from Wellworks For You within **7-10 business days** from the date of submission. If you have not received this confirmation, please call us at **800.425.4657**.

- 1. I submitted my forms, but have not received a confirmation from Wellworks.**
Has it been 7-10 business days since you faxed or emailed your paperwork to Wellworks?
 - a.** If no, please wait **7-10 business days** for a confirmation from Wellworks
 - b.** If yes, continue to question 2 below
- 2. Did I fax the paperwork to **484.887.2223** or email the paperwork to forms@wellworksforyou.com?**
 - a.** If no, please resubmit your paperwork to the correct fax or email address
 - b.** If yes, continue to question 3 below
- 3. Was my registration form included with the paperwork I sent?**
 - a.** If no, please submit your completed registration form. The registration form includes your contact information. If you have questions, please call **800.425.4657**
 - b.** If yes, continue to question 4 below
- 4. Did I print my information clearly with an email address I check regularly?**
 - a.** If no, and you want an email confirmation, please call **800.425.4657** and leave your name, company, contact information, and a brief message explaining what you submitted and when it was submitted
 - b.** If yes, or if you want phone confirmation, please call **800.425.4657**
- 5. Did I print the registration form clearly and include a current phone number that has a voicemail set up?**
 - a.** If no, and you want an email confirmation, please call **800.425.4657** and leave your name, company, contact information, and a brief message explaining what you submitted and when it was submitted
 - b.** If yes, or if you want phone confirmation, please call **800.425.4657**

IMPORTANT!

- The registration form is **REQUIRED** for your participation in this program. By not sending this in, Wellworks is not legally permitted to report your name to your company regarding your eligibility for your incentive.
- If you are missing your registration form, we will know who you are **ONLY** if your name and date of birth are listed on the other forms you submit
- If a fax comes to us and is illegible or blank due to equipment or sender errors, we have no way of knowing who sent it or who we should reach out to. If you faxed your paperwork and have not received a confirmation in the allotted time, please call **800.425.4657**.
- The email confirmation will come from Wellworks For You. Make sure you are checking any spam or junk folders in your email.