

2021 Iowa Girls State Basketball Tournament Information for Fans

COVID-Related Guidelines and Protocols

All fans/spectators are **REQUIRED** to wear a mask at all times in Wells Fargo Arena. ALL SEATS are reserved. Fans should sit in the seats purchased as listed on the ticket. Social distancing for fans/spectators is **REQUIRED** in Wells Fargo Arena.

Arena Security

All bags and purses are subject to search by Wells Fargo Arena security prior to spectator entry. No outside food or drink is allowed to be carried into the arena by spectators. **Wells Fargo Arena has implemented a clear bag policy for all events.** A maximum size of 12"x6"x12" is permitted. Exceptions will be made for bags containing items required for medical, family, or childcare.

Please refer to the Iowa Events Center policies:

<https://www.iowaeventscenter.com/plan-your-visit/event-policies-faq>

Ticketing

All tickets will be sold in reserved pods and on a per game basis. Fans will be asked to clear the Arena following each game.

Fans should enter through south entrances.

Fans exiting the arena will be directed to leave through the north doors.

Fans should plan on arriving no earlier than 30 minutes prior to scheduled game time.

It is strongly encouraged that tickets be purchased online in advance. Ticket buyers are also encouraged to select mobile or print-at-home ticket delivery.

Wells Fargo Arena has three seating levels. The 100 Level, referred to as the lower bowl, will be sold first. If more seats are needed, the 200 Level will be made available and subsequently the 300 Level, also known as the upper deck. All tickets are for a specific seating location for the one game purchased. All tickets are \$10 per game, additional fees may apply. Wells Fargo Arena does not accept checks. Advance tickets are available for purchase either at the Wells Fargo Arena Box Office, by telephone at 866-553- 2457, or through the Wells Fargo Arena website (www.iowaeventscenter.com).

There is no public seating on the floor level of the arena.

Who Must Hold a Ticket

All spectators who require use of a seat must purchase a ticket. Cost is \$10 per game; additional fees may apply. Doors will open 60 minutes prior to tip-off of the first game of each day and then approximately 30 minutes for each subsequent game or once the arena is cleared from the previous game. There will be a "no re-entry" policy for Wells Fargo Arena to help manage social distancing and spectator traffic flow. Pass outs will not be allowed. Spectators will need to purchase a ticket if they leave the arena and wish to return the same day.

Spectators of advancing teams may purchase tickets for the semifinal and/or championship rounds online or at the box office following their team's game. Purchasing tickets online is recommended and encouraged to avoid lines in the box office lobby. Box office windows at the southwest entrance to the arena will sell tickets for future rounds at any time. Please note the main box office is located on the lower level in the southwest corner of the building and outside of the ticketed area.

Reserved Pod Seating Guidance

When purchasing reserved seating pods, the home team spectators (BEST OR TOP SEED (IF #4 AND #5 PLAY, #4 IS THE BEST OR TOP SEED)) should sit on the team bench side of the arena. Visiting team spectators (LOWER SEED) should sit across from the team bench in the arena.

Home Team Sections: 101, 102, 103, 104, 105, 106, 107, 108, 124

Visiting Team Sections: 112, 113, 114, 115, 116, 117, 118, 119, 120

Due to the capacity limitations this year, fans will NOT be allowed to greet their teams in the Main Lobby/Concourse area of Wells Fargo Arena following games. Team/fan gatherings must occur offsite.

Student Tickets

Schools will be sent a specific link for pre-sale of a limited number of student tickets in the same section for each game. Student tickets are for reserved seats. Schools should clearly communicate to students attending the game that social distancing is required and they should sit in the seat indicated on the ticket purchased. These tickets will be available for sale in pods of 4 or 6. Once all student section tickets are sold, students may still purchase tickets in the same manner as the general public.

MASKS ARE REQUIRED AT ALL TIMES FOR STUDENTS.

Parking

Individual vehicle parking is available in the lot immediately north of Community Choice Credit Union Convention Center. The lot charge is \$7. Other parking options include parking ramps at 7th and Crocker, 5th and Grand, and 4th and Locust. A map showing access to Wells Fargo Arena, on-site parking, downtown parking, and skywalk routes is located at the following web site:

<https://www.iowaeventscenter.com/plan-your-visit/directions-parking>