

Greenville Athletics -FAQ/Processes

Welcome to Greenville Athletics!

How do I register my child for sports at Greenville?

Welcome to FamilyID Online Athletic Registration! FamilyID is now owned by Arbiter Sports. All athletic registrations will now be completed online. This registration process for parent use. Students should not be creating or registering under their own account.

FamilyID is a secure registration platform that provides you with an easy, user-friendly way to register for our programs, and helps us to be more administratively efficient and environmentally responsible. When you register through FamilyID, the system keeps track of your information in your FamilyID profile. You enter your information only once for each family member for multiple uses and multiple programs.

INFORMATION NEEDED TO REGISTER:

It will be helpful to have Doctor(s) and Health Insurance information handy to allow for accurate completion of your online registration. There is a place for parents to upload current physicals; however, it is best to drop a copy off at the high school main entrance for the school nurse. If the physical is already on file with the school nurse, then you do not need to upload an

REGISTRATION PROCESS:

A parent/guardian can register by clicking on this link:

<https://www.familyid.com/greenville-csd-athletics>

Follow these steps:

1. To find your program, click on the link provided by the Organization above and select the registration form under the word **Programs (Green Button)**.
2. Next click on the green **Register Now** button and scroll, if necessary, to the **Create Account/Log In** green buttons. If this is your first time using FamilyID, click **Create Account**. Click **Log In**, if you already have a FamilyID account.
3. **Create** your secure FamilyID account by entering the account owner First and Last names (parent/guardian), E-mail address and password. Select **I Agree** to the FamilyID Terms of Service. Click **Create Account**.
4. You will receive an email with a link to activate your new account. (If you don't see the email, check your E-mail filters (spam, junk, etc.).)
5. Click on the link in your activation E-mail, which will log you in to FamilyID.com
6. Once in the registration form, complete the information requested. All fields with a red* are required to have an answer.
7. Click the **Continue** button when your form is complete.
8. Review your registration summary.
9. Click the green **Submit** button. After selecting 'Submit', the registration will be complete. You will receive a completion email from FamilyID confirming your registration.

At any time, you may login at www.familyid.com to update your information and to check your registration(s). To view a completed registration, select the 'Registration' tab on the blue bar.

SUPPORT: If you need assistance with registration, contact FamilyID at: support@familyid.com or **888-800-5583 x1**.

How do I find the practice and game schedules?

PRACTICE SCHEDULES:

Practice schedules are provided by the coaching staff. The Athletic Director puts out weekly schedules that can be found on the HS daily bulletin. If the coach's schedule and the Athletic Director's schedules are different then you should go by the schedule provided by the coach. If you have questions about practice schedules please contact the coach directly.

GAME SCHEDULES:

The Athletic Director is in charge of game schedules. This includes game time changes, cancellations, postponements, and rescheduling. Game schedules are located on Schedule Galaxy, the District athletic scheduling platform.

USING SCHEDULE GALAXY:

ScheduleGalaxy provides:

- Quick public access to team schedules
- The ability to receive email alerts for any schedule changes or push notifications from our App
- The ScheduleGalaxy App allows people to view schedules, print schedule, and be notified of schedule changes

Registering as a User in Schedule Galaxy:

To access a team schedule, click on the ScheduleGalaxy link on our website. Create an account by Clicking on "Register" on the upper right hand corner of the page and follow the registration instructions. You will be immediately directed to the homepage which has a calendar of all athletic contests.

Subscribing to a Team in Schedule Galaxy:

You can also choose the sport and team you're looking for from the Quick Toggle menu at the top left of the homepage. Click on the sport and then click on the team to view their schedule. There, you will be able to subscribe to email alerts or push notifications from our App for any schedule changes for that specific team.

Please know that schedules are **flexible** and can change for a variety of reasons (weather, concerts, coach's availability, etc). The most up to date game schedules will be on Schedule Galaxy.

Frequently Asked Questions About Transportation

My child made the team, how does transportation work?

Parents are responsible to transport their child to and from practices (The exception is golf. The District will provide transportation to Island Green for practices/home contests). The District will provide team transportation to and from all away contests.

Can I, or someone of my choice, bring my child home from an away contest?

Parents can transport their own child home after an away contest by signing their child out with the coach. If the District has a new coach you may be asked to show photo identification.

Parents can also provide authorization for others to transport their child home from away contests by filling out the [Athletic transportation Release Form](#) and giving it to the coach. This form will be kept on file with the coach for the season. The form can be found on the District athletic page in parent resources.

Can I transport my child to away contests?

No. When district approved transportation is provided the team is expected to travel to the event with the team. This is an opportunity for teams to bond, and prepare for the upcoming contest.

Under extraordinary circumstances (SAT Exams, medical reasons, etc.), parents may obtain permission from the Director of Athletics in advance, to drive their son/daughter to an event where transportation is provided by the district. A written request, signed by the parent, must be presented to the Director of Athletics or main office for approval at least 24 hours in advance of the event.

My child has a license. Can he/she drive themselves to an away contest?

Student-athletes are not allowed to drive themselves to an away athletic event.

Frequently Asked Questions About Athletics From the Health Office

Does my child need a physical to play sports?

YES - a valid physical (one that is not a calendar year old) must be on file with the Health Office for sports clearance.

What requirements do I, as a parent, have if my child needs medication?

If a child needs medication a doctor's order (medical order) will need to be provided to the Health Office. This pertains to prescription and nonprescription medication. The Medication In School Form can be found on the athletic web page in parent resources. (A medication order needs to be renewed each school year.)

Can my child carry their own medication?

YES - IF the doctor states on the medical order that your child may Self-Carry and Self-Administer their medication. The medication must be in a properly labeled container. Coaches will ask to see your child's medication and ask where he/she carries it in case of an emergency. Please be sure that the medication has not expired.

What happens if my child does not have the medication they are supposed to have?

The child would need to go home after school as the nurse is not on duty afterschool. The child cannot practice, compete in a contest, or travel with the team.

What if my child is injured or sick?

If a parent takes a child to be seen by a physician for an illness or injury, the parent should request a note stating that the child was seen and when the child may resume school and/or gym/sports activity. This note should be given directly to the school nurse. *If a student cannot participate in physical education classes they cannot practice or compete in athletics.

IF a physician takes a child out of PE/Sports, the District needs a physician note for the child to return if a return date is not indicated on the original note.