



Apple Products Cleaning Guidelines:

**This applies to Apple products such as:
PCs, Monitors, docking stations, keyboards and mice.*

Apple products are made with a variety of materials, and each material might have specific cleaning requirements. To get started, here are some tips that apply to all products:

- Use only a soft, lint-free cloth. Avoid abrasive cloths, towels, paper towels, or similar items.
- Avoid excessive wiping, which might cause damage.
- Unplug all external power sources, devices, and cables.
- Keep liquids away from the product, unless otherwise noted for specific products.
- Don't get moisture into any openings.
- Don't use aerosol sprays, bleaches, or abrasives.
- Don't spray cleaners directly onto the item.



Is it OK to use a disinfectant on my Apple product?

Using a 70 percent isopropyl alcohol wipe or Clorox/Lysol Disinfecting Wipes, you may gently wipe the hard, nonporous surfaces of your Apple product, such as the display, keyboard, or other exterior surfaces. Don't use bleach. Avoid getting moisture in any opening, and don't submerge your Apple product in any cleaning agents. Don't use on fabric or leather surfaces.

Learn how to clean your Mac notebook computer - MacBook Pro & MacBook Air

When cleaning the outside of your MacBook, MacBook Pro, or MacBook Air, first shut down your computer and unplug the power adapter. Then use a damp, soft, lint-free cloth to clean the computer's exterior. Avoid getting moisture in any openings. Do not spray liquid directly on the computer. Don't use aerosol sprays, solvents, abrasives, or cleaners containing hydrogen peroxide that might damage the finish.



To clean the screen on your MacBook, MacBook Pro, or MacBook Air

First shut down the computer and unplug the power adapter. Dampen a soft, lint-free cloth with water only, then use it to clean the computer's screen.



iMac - First, shut down your Mac and unplug the power cord along with other connected devices. Then use a damp, soft, lint-free cloth to clean the computer's exterior. Avoid getting moisture in any openings. Don't spray liquid directly on the computer. Don't use aerosol sprays, solvents, abrasives, or cleaners containing hydrogen peroxide that might damage the finish.

To clean the display on your iMac, dampen the cloth that came with your iMac—or another clean, soft, lint-free cloth—with water only, and then wipe the screen. Don't clean the screen of your iMac with a cleaner containing acetone. Use a cleaner intended for use with a screen or display. Never spray cleaner directly on the screen. It might drip inside the display and cause damage.



iPad - Handle your iPad with care to maintain its appearance. If you're concerned about scratching or abrasion, you can use one of the many cases sold separately. To clean iPad, unplug all cables and turn off iPad (press and hold the Sleep/Wake button, and then slide the onscreen slider). Use a soft, slightly damp, lint-free cloth. Avoid getting moisture in openings. Don't use window cleaners, household cleaners, compressed air, aerosol sprays, solvents, ammonia, abrasives, or cleaners containing hydrogen peroxide to clean iPad. iPad has an oleophobic coating on the screen; simply wipe iPad's screen with a soft, lint-free cloth to remove oil left by your hands. The ability of this coating to repel oil will diminish over time with normal usage, and rubbing the screen with an abrasive material will further diminish its effect and might scratch your screen.



Dell Products Cleaning Guidelines

**This applies to Dell products such as:
PCs, Monitors, docking stations, keyboards and mice.*

We understand customers may have questions about cleaning and disinfecting options for their Dell products. The guidance below applies to all Dell-branded PCs, monitors or display screen, docking stations, keyboards, and mice.

We recommended you wear disposable gloves when cleaning and disinfecting surfaces.

1. Turn off the device you plan to clean and disconnect AC power. Also remove batteries from items like wireless keyboards. Never clean a product while it is powered on or plugged in.
2. Disconnect any external devices.
3. Never spray any liquids directly onto the product.
4. Moisten a microfiber cloth with a mixture of 70% isopropyl alcohol / 30% water. The cloth should be damp, but not dripping wet. Excess moisture should be removed if the cloth is wet before wiping the product. Using any material other than a microfiber cloth could cause damage to your product.
5. Gently wipe the moistened cloth on the surfaces to be cleaned. Do not allow any moisture to drip into areas like keyboards, display panels, etc. Moisture entering the inside of an electronic product can cause damage to the product. Excessive wiping potentially could lead to damaging some surfaces.
6. When cleaning a display screen, carefully wipe in one direction, moving from the top of the display to the bottom.
7. Surfaces must be completely air-dried before turning the device on after cleaning. No moisture should be visible on the surfaces of the product before it is powered on or plugged in.
8. After cleaning or disinfecting a glass surface, it may be cleaned again using a glass cleaner designed for display surfaces following directions for that specific cleaner. We recommend you avoid glass cleaning products containing Ammonia.
9. Discard the disposable gloves used after each cleaning. Clean your hands immediately after gloves are removed and disposed.



Customers may experience some visible cosmetic changes to finishes over time as a result of the cleaning process outlined above on some surfaces. Other cleaning chemicals are very harsh and will damage surfaces. Avoid using any of the following chemicals or products containing these chemicals:

- Any chlorine-based cleaner, such as bleach
- Peroxides (including hydrogen peroxide)
- Solvents such as; acetone, paint thinner, benzene, methylene chloride or toluene
- Ammonia (i.e. Windex)
- Ethyl alcohol

Using any of the chemicals listed above will cause permanent damage to some product surfaces. By following the steps outlined in this document, you can minimize the risk of damage.