



Where to find help



School office number: 479-293-4241

➡ For help with operating your **device or technical issues**, call the school and ask for Mrs. Gunter during the following times:

Monday/Wednesday/Friday 8:00 a.m. to 11:00 a.m.

Tuesday/Thursday–12:45 p.m. to 2:55 p.m.

➡ For help with Option A or B **online assignments or classroom questions**, contact your child's teacher through email, through Seesaw for K/1 students or through Class Dojo for 2-4 students. Scheduled office hours will be given to you by your child's teacher. During scheduled office hours, your child's teacher will respond within 10 minutes. Outside of their scheduled office hours, they will respond within 24 hours.

➡ For help with **Option C** instruction and assignments, contact Mrs. Humphrey through email (jeanine.humphrey@rsdk12.net), Class Dojo, or by calling the office on Mondays, Thursdays or Fridays between 8:00 a.m. and 3:00 p.m.

➡ For **medical questions or concerns** about your child or your family, call Nurse Colleen in the office Monday through Friday between 8:00 a.m. and 3:00 p.m.

➡ For help with **family services, mental health needs, or food**, contact our counselor by calling the office or email (Kathy.steffy@rsdk12.net) Monday through Friday 8:00 a.m. to 3:00 p.m.

➡ For help with **checking your child's lunch account balance or paying for lunch online**, go to <https://family.titank12.com/> You will need to create an account.

➡ For **school information or event information**, go to our website www.rsdk12.net/o/lon or our school Facebook page.