

MDE / ACADEMIC STANDARDS / MDE COVID-19 ONLINE INSTRUCTIONAL RESOURCES

## Michigan Home Internet Options\* for the Economically Disadvantaged

Spectrum Internet Assist from Charter/Spectrum provides low-cost internet for \$14.99 per month, plus taxes and fees.

Eligibility requirements:

- Have at least one student who participates in the National School Lunch Program
- Without outstanding debt for Charter/Spectrum service within the last year
- Cannot have had a Charter/Time Warner Cable/Bright House Network broadband subscription within 60 days of signing up

Comcast Internet Essentials Program provides affordable Internet for \$9.95 a month plus tax, with no term contract, no credit check, no installation fee, with In-home Wifi.

Eligibility requirements:

- Have at least one child who qualifies for the National School Lunch Program
- Do not have outstanding debt to Comcast that is less than a year old. Families with outstanding debt more than a year old may still be eligible.
- Live in an area where Comcast Internet Service is available but have not subscribed to it within the last 90 days. Access an availability map from Comcast [here](#).

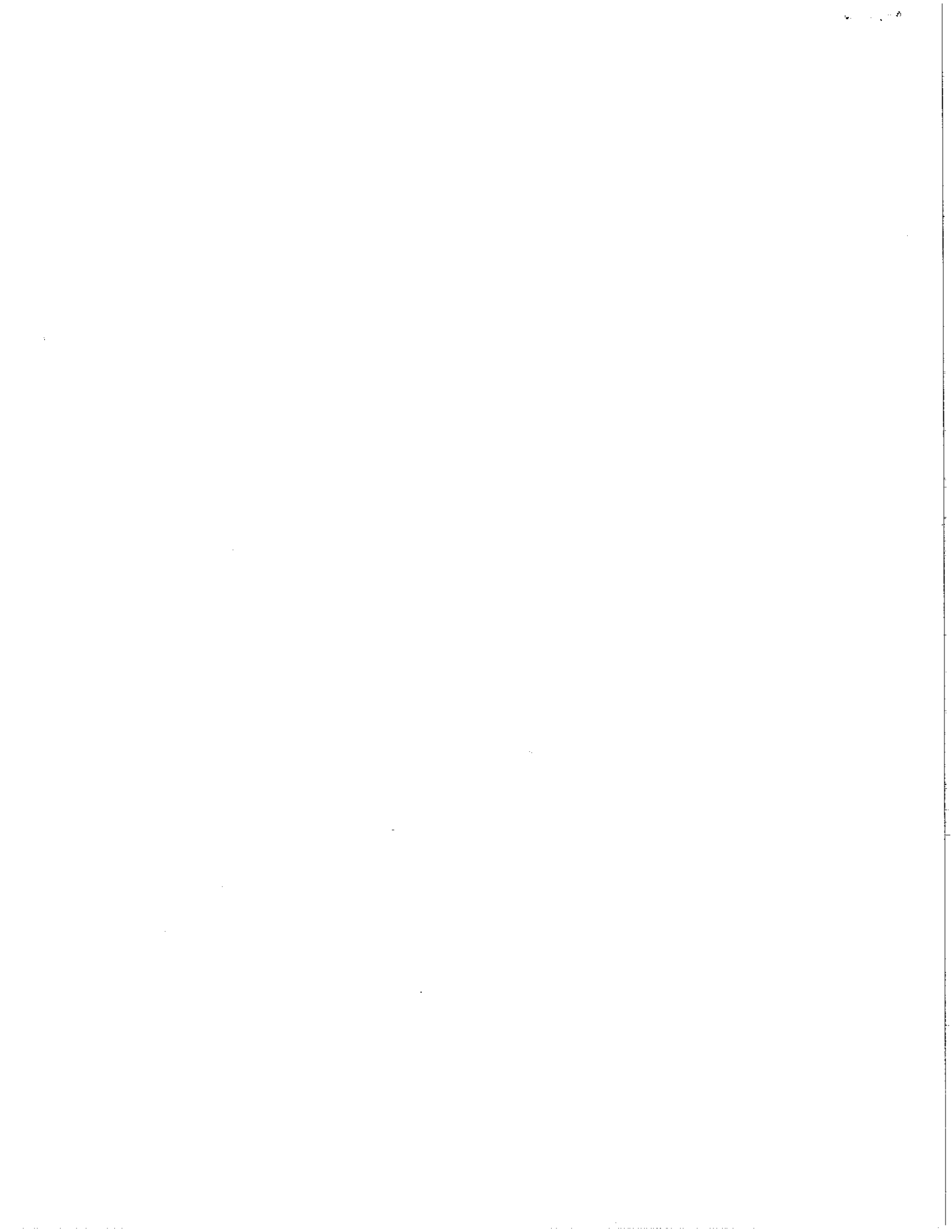
CenturyLink® Internet Basics provides affordable Internet for \$9.95 a month plus taxes and fees, with a 12-month contract at speeds up to 1.5Mbps.

Eligibility requirements:

- Either meet the income-based eligibility requirements: household income at or below 135 percent of federal poverty guidelines OR if you, or someone in your household participates in one of the following federal or state assistance programs: National School Lunch Program's Free Lunch Program, Federal Public Housing Assistance (FPHA) or Section 8; Supplemental Nutrition Assistance Program (SNAP), formerly known as Food Stamps; Low Income Home Energy Assistance Program (LIHEAP), Supplemental Security Income (SSI), Medicaid, or Temporary Assistance for Needy Families (TANF); Bureau of Indian Affairs General Assistance; Tribal TANF
- Do not have outstanding debt to CenturyLink
- Live in an area where CenturyLink Internet Service is available but have not subscribed within the last 90 days. Access an available map from Centurylink [here](#).

Access from AT&T provides low-cost internet to qualifying households in Michigan for \$5-\$10 a month depending on options in your area.

Eligibility requirements:



- At least one household member who participates in the Supplemental Nutrition Assistance Program (SNAP)
- Without outstanding debt for AT&T Internet service within the last six months or outstanding debt incurred under this program.

## Other Resources

Visit EveryoneOn to learn what Internet options are available for low income families in your area, including mobile hotspots. The site also lists information on discounted computers for qualified families, as well as local training opportunities.

Opportunities are also available for discounted service for eligible applicants without home telephone or mobile phone connectivity through the Universal Service Administrative Company (USAC)'s Lifeline Support Program.

\* The MDE neither promotes specific vendors nor does the MDE provide technical assistance for home connectivity. The programs listed above are simply low-cost options for economically disadvantaged families in Michigan.

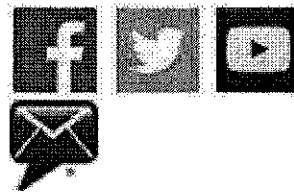
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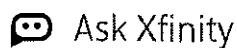
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Support &gt; Internet

 Ask Xfinity

## Apply for Internet Essentials from Comcast

Internet Essentials from Comcast brings affordable, high-speed Internet to your home so you can have greater access to homework, job opportunities, healthcare and benefits, education resources and more. When you're connected, you're ready for anything.

Signing up is easy and fast from your mobile device at [apply.internetessentials.com](https://apply.internetessentials.com).

You may qualify if you are eligible for public assistance programs like the National School Lunch Program, Housing Assistance, Medicaid, SNAP, SSI and others.

### What You'll Get

Internet Essentials includes:

- 25/3 Mbps Internet service for just \$9.95 a month plus tax.
  - New customers may be eligible for two months free if they apply by May 13, 2020.
- No activation fees and no equipment rental fees.
- Option to purchase a computer for just \$149.99 plus tax.
- Access to free Internet training online, in print and in person.
- A Wireless Gateway, delivering in-home WiFi at no additional cost.
- Access to Xfinity WiFi Hotspots.

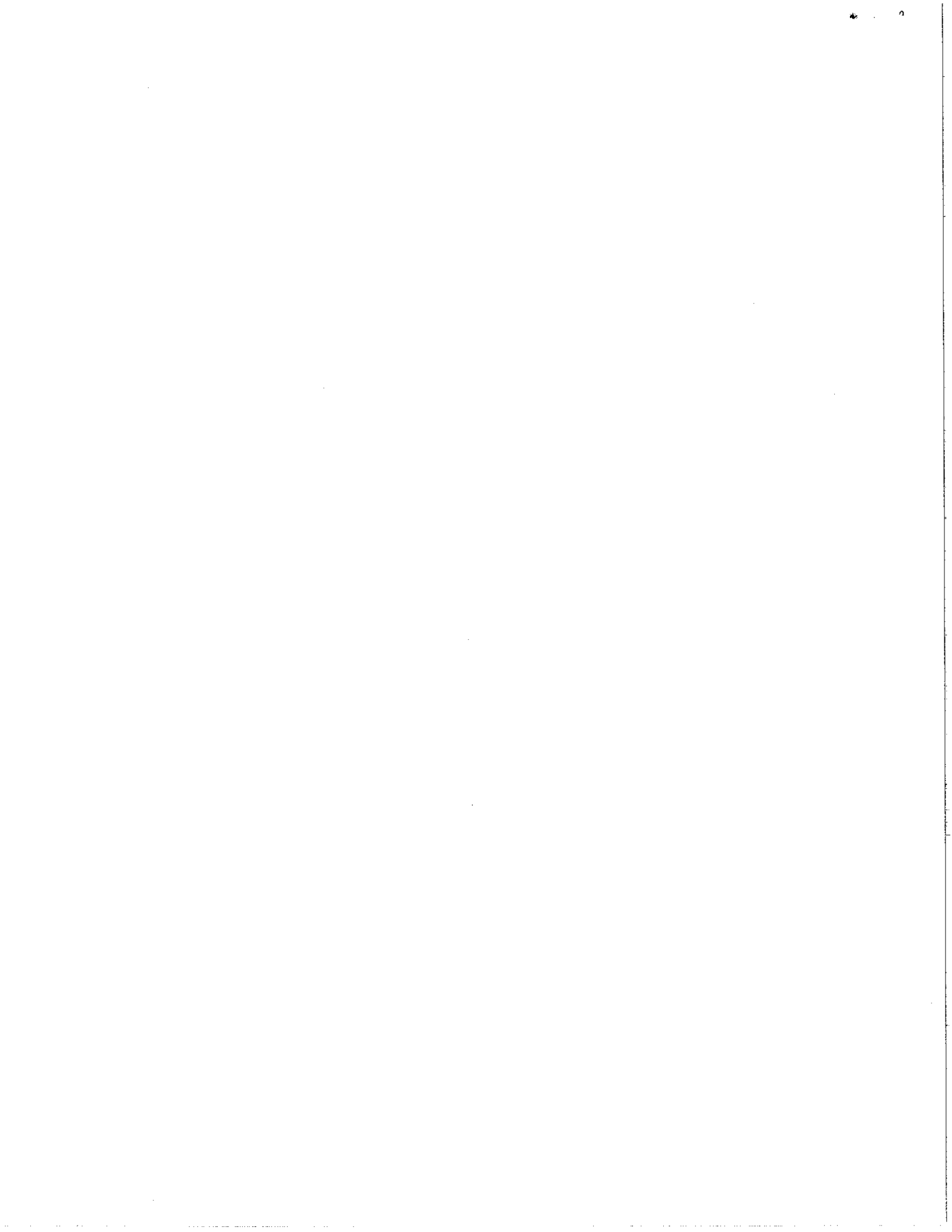
### How to Apply

It's easy to get affordable high-speed Internet at home with Internet Essentials from Comcast. Just follow four simple steps:

#### Step 1: Qualify

You may qualify for Internet Essentials if you:

- Are eligible for public assistance programs such as the National School Lunch Program, Housing Assistance, Medicaid, SNAP, SSI and others.
- Live in an area where Comcast Internet service is available.



- Are not an existing Xfinity Internet customer and have not subscribed to Comcast Internet within the last 90 days.
- Have no outstanding debt to Comcast that is less than one year old. Families with outstanding debt that's more than one year old may still be eligible.\*

\*Due to the coronavirus (COVID-19) emergency, households with outstanding debt owed to Comcast may be eligible for Internet Essentials. We are waiving this qualification if you are approved by May 13, 2020. After May 13, standard eligibility rules apply.

### **Step 2: Submit Your Application Online**

Signing up is easy and fast from your mobile device. Visit [apply.internetessentials.com](https://apply.internetessentials.com) to submit your application today.

### **Step 3: Get Approved**

We'll review your completed application and let you know through text message, email or regular mail if you are approved. If we need documentation, the fastest way to submit is to take a picture with your phone and upload it directly in the application.

### **Step 4: Get Online**

If approved, you could have a home Internet connection in five to seven business days. Use the step-by-step guide included with your Internet equipment to set up your service.

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Support Site Language: English | Español

