



Student Support

Question about an assignment?

Please contact your teacher via email regarding the issue. They will try to assist you, and will contact the tech dept. if further assistance is needed.

Question about Ubermix, Chrome, or a Website issue?

1. Navigate to wheatland.schoology.com and select **“Groups”**. Click **“Join Group”**
2. Enter **Group Code**: DH8V-F2K9-MM5ZJ
3. Create a **“Discussion”** with your question and someone from the Tech Department or other students will help you out!
4. Browse the **“Resources”** for step by step tutorials for common issues.

Forgot Password OR Cannot Join Schoology “Student Support Portal”?

Leave a Voicemail @ 262-537-3970

*Include: Student Name, Service needing password reset (Google, Sumdog, etc), and a call-back number

No Bootable Device & Secure Boot Error?

You are experiencing a known issue that randomly occurs when booting. This is either due to the hard drive coming loose or the connection to the mainboard needs to be reset. If it fails multiple times, the laptop will need to be brought in for repair.

Damaged/Inoperable Computer?

Bring Laptop to Main Office Vestibule and fill out the “Laptop Repair Request” Form near the entrance. Laptop will be repaired and you will be notified when it is ready for pickup!