

Vivacity Tech PBC



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AGENDA

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Introductions

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About Vivacity

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Chromebook Details

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Our Services

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Empower+ Warranty

6

Student Repair Academy

— First and Only —

PUBLIC BENEFIT CORPORATION

In the Industry to Provide Technology Hardware to Schools



Hours spent
volunteering
3440



\$100,000+
IT equipment
donated



Partnership with
St. Paul Right Track
Program

ABOUT US

Headquarters:
**ST. PAUL,
MINNESOTA**

100%
VIVACIOUS

Hours Allocated to
Volunteering
3440

Second Location:
**GREENVILLE,
SOUTH CAROLINA**

2000
Districts Served

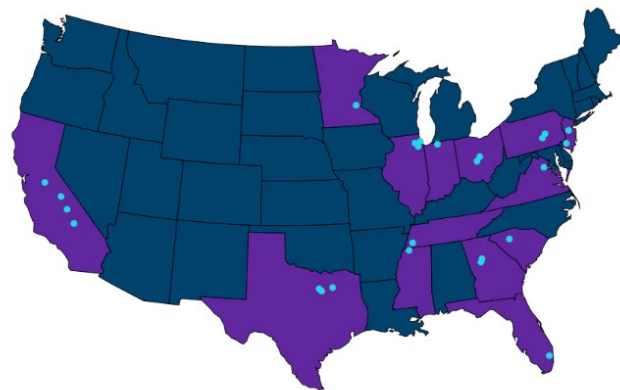
\$6000
Towards Professional Development

0
Boring Meetings Had

Adding
3 NEW SCHOOL DISTRICT
Customers Daily

\$100,000+
IT Equipment Donated

35 PARTNER DISTRIBUTION CENTERS



OUR STORY

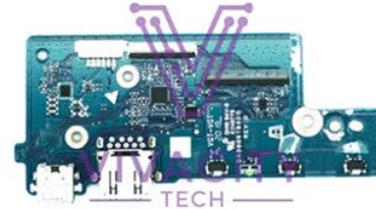
Our story began in the Spring of 2018 with a single device case and a vision to be an all-inclusive K-12 EdTech solutions provider. Today, we are privileged to serve over 2,000 school districts nationwide ranging in all sizes



CASES
Travel with confidence



DEVICES
Ruggedized for education



PARTS
Device uptime matters



CHARGING
Charging Solutions

LENOVO 500e CHROMEBOOK

Workhorse to meet your learning needs

- The lightweight, rugged 11" Intel powered Chromebook
- A 2 in 1 with four convertible modes
- All-day battery life
- An optional garaged pen for sketching and taking notes
- Perfect for researching, learning, and sharing content
- WiFi 6, or optional 4G for learning on the go
- Equipped with features great for both in & out of the classroom learning



The ALL NEW
**Lenovo 500e
Chromebook
Gen 3**

A laptop to meet
your learning needs



SERVICES OVERVIEW



White-Gloving



Custom Engraving



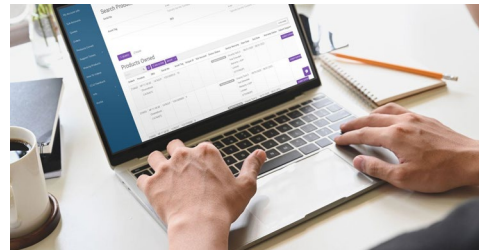
Asset Tagging



Heat Transferring



Green Shipping



Customer Central

GREEN SHIPPING



Affordable, at no additional cost to you



Streamlines your device deployment



Reduces original equipment manufacturer packaging



Convenient way to safely ship your order



EMPOWER+WARRANTY

EMPOWER+ WARRANTY

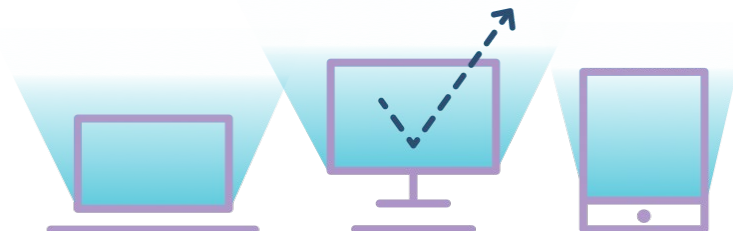
The Plan Includes:



Certain Education-Grade
Chromebooks
-Lenovo 500e



Choice of a Case
-UZBL Hard Shell



Blue Light Blocking
Screen Protector

EMPOWER+ WARRANTY



Covered Under the Plan:



Mechanical
Failure



Accidental
Damage



Pet
Damages



Vehicle
Damages

Benefits:



Goal of 4-Day
Repair Turnaround



Receive Repair
Priority



No Deductibles
or Claim Limits



Unlimited licenses
to Repair Portal

REPAIRS



Vivacity Tech Repair Center



In House Repair Options

- Empower+Warranty
 - \$10 credit and Chromebook part



 Explainly

CUSTOMER CENTRAL

- Inventory Management
- Real-time Order Status
- Order Audit Trail
- Repair Tracking
- Resource Library
- User Roles
- Customer Support
- Complimentary to our Chrome Customers



Vivacity Repair Reports

RMAs In Transit to Me



0

RMAs Headed to Vivacity



179

RMAs Waiting on Parts



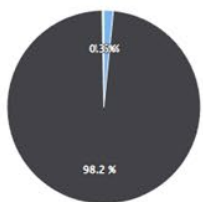
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My RMAs At Vivacity



3

Repair Tickets by Sku



Sku

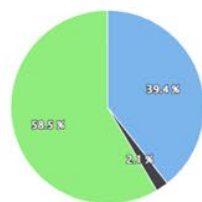
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1A764UT

DEMO-CBK

DEMO-CBK, DEMO-CBK

Repair Tickets Failure Type



Failure Type

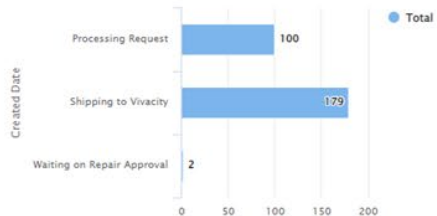
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Accidental

Intentional

Mechanical

Active Repair Tickets By Status



Created Date

Total

Today This Week This Month 07/01/2022 - 06/30/2023 Clear Filter

Repair Tickets Created



1

Today This week This Month 07/01/2022 - 06/30/2023 Clear Filter

Closed Tickets



0



STUDENT REPAIR ACADEMY

Empowering Students Through Interactive Learning

STUDENT REPAIR ACADEMY

Vivacity Tech's Student Repair Academy is an online, self-paced learning program that provides students with the knowledge and technical skills they need to operate a student-led repair center.

MODULE 1

Fundamentals of Computing

MODULE 2

Best Practices and Essential
Skills of a Technician

MODULE 3

Repair Ticket Management

MODULE 4

Troubleshooting Chromebook
Hardware and Software Issues

MODULE 5

Device Repair Guides

MODULE 6

Repair Demonstration, Final
Assessment, Exit Ticket

STUDENT BENEFITS



Interactive training and hands on experience



Begin a journey into a technology career pathway



Opportunity to make a positive impact on the community



Vivacity Tech Certification



DISTRICT BENEFITS



Students help maintain the device fleet



Quicker repair turn-around



Gives students additional platform for hands-on learning



Account credit options based on device warranties

WHAT DOES AN SRA SUBSCRIPTION INCLUDE?



Annual subscription (prorated
options to match your fiscal year)



Unlimited SRA
Licences in Canvas



Access to all
curriculum updates



Access to Customer Central
and Student Repair Center



Vivacity Tech Support



Referral programs



THANK YOU!

Questions?