

If all of the provisions of Policy 872 - Concerns or Complaints Regarding School or School Personnel have been exhausted, a complainant may take their concerns to the Board of Education.

#### Board of Education Review

At the written request of the complainant, the Superintendent will assist any complainant in bringing to the attention of the Board of Education any unresolved concern, complaint or failure to comply with the timeframe for processing concerns and complaints as outlined in Policy 872 – Concerns or Complaints Regarding School or School Personnel. The complainant must write a letter, or email, directly to the Board President, attaching a copy of the written disposition of the complaint by the district personnel that had been involved in the process up to this point. The letter should set forth the reasons why the complainant believes such disposition is unsatisfactory. Upon receipt of a written complaint, the Board President may, at his/her discretion, bring the matter to the Board for review and evaluation, and could be placed on a future board agenda, per state statute. Such review may include, but is not limited to:

- assigning the complaint to a board committee to resolve
- the securing of documentary evidence,
- personal interviews,
- a group meeting,
- or any combination thereof.

The Board may decline to consider the complaint further but must give written notification of their intention to do so. Following review of the matter, the Board President will, in writing, advise the complainant of the decision of the Board. The decision of the Board of Education will be the final disposition of the complaint.

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References: Policy 872 – Concerns or Complaints Regarding School or School Personnel Complaint Form

**LEGAL REFERENCE:**

**CROSS REFERENCE:**

**APPROVED:**

**REVISED: 12/21/15  
REVIEWED: 10/61/7**

**POLICY #870**