

Trouble Shooting Online Programing & eBooks

Please remember if you are experiencing a problem the best way to let us know what is going on is to screenshot error messages.

Online Links Problems

- ❖ Make sure you have the correct link
- ❖ Email your teacher to check on the correct link.
- ❖ If you have the link correct and are still having problems email the helpdesk@barneveld.k12.wi.us

App Problems

- ❖ If you don't see the App in "Self Service" email helpdesk@barneveld.k12.wi.us
- ❖ Reinstall the App from "Self Service"

Online Login Problems

- ❖ Contact your teacher for login and passwords
- ❖ If you are still having problems email the helpdesk@barneveld.k12.wi.us